



LITMUS CONCIERGE

Get the most out of your email marketing efforts with support from a team of Litmus experts

“*Litmus has made it possible for our team to save 30-60 minutes per email build. When campaigns number in the thousands per month, that significantly improves allocation of resources and productivity.*”

- Pamela McAtee, Senior Vice President of Digital, Epsilon

Litmus saves teams an average of 6-8 hours per week.
Start improving your email production and workflow process with Litmus Concierge.



Get your team started with Litmus faster

Schedule a personalized account planning and strategy meeting with a Litmus expert. You'll get tailored recommendations to improve your team's workflow and ensure key stakeholders are ready to start testing in Litmus.



Improve the quality and efficiency of your email process

Leverage your dedicated Litmus team to ensure that you're reaching your email marketing goals. Get advice on how to adjust your email marketing strategy, optimize your use of Litmus, and position your team to thrive.



Resolve issues with Litmus email experts

The email experts at Litmus understand your team's needs and work collaboratively to solve your problems. Your dedicated team will troubleshoot your issues, answer your questions, and set your team up for success.

Interested in getting started with Litmus Concierge? Contact us at

enterprise@litmus.com

Enhanced account assistance, team trainings, and strategic support from a team of Litmus email experts

Litmus training sessions



Account holder set up

Get a 1:1 session with a member of the Litmus team to set up your team members and subaccounts in Litmus. Discuss your email marketing goals, challenges, and metrics so we can help you stay on track throughout the year.



Customized onboarding

Receive in-depth training on Litmus' tools that is customized to your team's email workflow. Plus, learn power user tips and shortcuts so you can get the most out of Litmus—and save even more time building, testing, and troubleshooting your campaigns.



Product training

Ensure your team is using Litmus effectively with product training. Review your current email production process, get advice on areas for improvement, and hear about new features.



Strategic business reviews

Review your goals and challenges each quarter with your dedicated account team, and measure progress against your goals. Your Litmus team will offer insights on how to optimize your team's use of Litmus, adjust your email marketing strategy, and align your team for success.



Access to an exclusive support inbox

Get access to a private support inbox designated exclusively for our enterprise customers. Your dedicated account team will troubleshoot your issues, answer questions, and offer advice to enhance your emails.

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